

Privacy Policy

We can't promise someone won't find those nudie snaps on your computer, but we treat customer confidentiality as a priority for our business.

We're seriously committed to protecting our customers' personal information. This Privacy Policy has been written to help you understand how we collect, use, disclose and protect your personal information.

- We will not share identifiable customer information with any third party (including banks and other financial institutions) without prior written approval from you to do so.
- If you are referred from a Real Estate Agent we will confirm to the Agent whether or not you are a realistic buyer. This will not include the sharing of any private information or any information that might influence the outcome of the property sale.
- All of our team have signed confidentiality agreements as part of their employment with Squirrel and customer privacy is covered in our Code of Conduct.
- Any online application information is captured using a secure server.
- All information held by Squirrel is stored on our secure server and in a secured database. These are both managed by IT professionals.
- Physical ("hardcopy") application information is stored onsite and our building has a monitored alarm.
- All mortgage paperwork is destroyed after 5 years. All applications that are not progressed with are destroyed after 12 months.